



**Volvo Trucks North America, Inc.**

RECEIVED

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OFFICE  
DEFECTS INVESTIGATION

October 21, 1999

**CERTIFIED MAIL - RETURN RECEIPT**

99- 296,001 (01)

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Washington, DC 20590

**Subject: Continental General Tire Recall**

In accordance with the requirements of 49 CFR Part 573, Volvo Trucks North America, Inc. submits the following information.

Volvo Trucks North America on October 14, 1999 received a recall notification from Continental General Tire concerning a defect in certain General S380A Load Range G tires. See exhibit "A".

Continental General Tire stated that "the use of these tires may result in separation occurring in the tread area. These separations may progress circumferentially within the tire resulting in a complete tire failure".

Continental General Tire requested Volvo Trucks to supply a listing of vehicles on which the suspect tires were installed so that they can conduct a recall.

Based on the information provided by Continental General Tire, a total of twenty (20) Volvo VNL64T class 8 vehicles built between October 10, 1998 and February 19, 1999 were identified as potentially having been built with the suspect tires.

Per discussions with Continental General Tire it is Volvo Trucks understanding that Continental General Tire will be conducting all aspects of the recall according to the requirements of 49 CFR Parts 573 and Part 577. Based on this understanding, Volvo Trucks on October 20, 1999 provided listings identifying the vehicles and vehicle owners that will be affected by the subject recall. See exhibit "B".

Best Regards

Charles D. Powell  
Recall Administrator

**Continental**

**GENERAL TIRE** 

LEGAL DEPT.

OCT 14 1999

99V-296.001 (02)

VOLVO GM HEAVY TRUCK CORP  
PO BOX 1126  
DUBLIN, VA -24084  
USA

September 28, 1999

Continental General Tire, Inc.  
Consumers

# EXHIBIT A

## PRODUCT RECALL - URGENT - READ IMMEDIATELY

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle safety Act.

Continental general Tire, Inc. has determined that a defect, which relates to motor vehicle safety, exists in the following described tires:

**GENERAL S380A LOAD RANGE G  
PRODUCT CODE - 0205028  
SERIAL PRODUCTION - FROM WEEK 48 OF 1998  
THROUGH TO AND INCLUDING WEEK 8 OF 1999  
EXCLUSIVELY FROM CURING PRESS CAVITIES  
30A AND 30B, TOTAL PRODUCTION 4750 UNITS  
(0.18% OF ANNUAL PRODUCTION)**

**DOT SERIAL AND CURING PRESS CAVITY NUMBERS: SEE ATTACHED LIST**

Although not all of these tires are defective, we have identified to date 0.36% of tires produced from the subject period and presses. However, in the interest of our customers' total safety, we are instituting this voluntary recall of all affected tires.

The use and operation of these tires may result in separation occurring in the tread area. These separations may progress circumferentially within the tire resulting in a complete tire failure. If a tire failure does occur, vehicle loss of control could result.

As the separations within the tire progress, there may be a warning to the operator of the vehicle through vibrations and/or thumping sensations. If felt or heard, the vehicle must be stopped and the tires inspected. If these warnings are not heeded, tire failure may occur.

You should immediately bring your vehicle to the nearest authorized Continental General Tire Inc., Dealer (list to be provided) for inspection of your tires. There will be no charge for the replacement tire, nor will there be any charge for installation if done within sixty (60) days of receipt of this notification.

If your account has been serviced by a specific Dealer of Continental General Tire Inc. products, please contact them within the 60-day period and arrangements will be made to examine the tires at your premises. If you need assistance, please call our Field Engineering Hotline 1-800-726-7113.

We believe that the exchange and servicing will take thirty (30) minutes per tire.

In the event that the tire is returned to us after the expiration of sixty (60) days from the receipt of this notification, we will cause a pro-rata adjustment based upon the application of our limited warranty adjustment policy.

In the event you believe this remedy is inadequate, you may submit a complaint to the Administrator, National Highway Traffic Safety Administrator (NHTSA), 400 Seventh Street, SW, Washington, DC 20590 or call the free Auto Safety Hotline, 1-800-424-9393 (Washington, DC (202) 366-0123).

Sincerely yours,



**Roger A. Stansbie**  
**National Field Engineering Manager-Commercial Division**

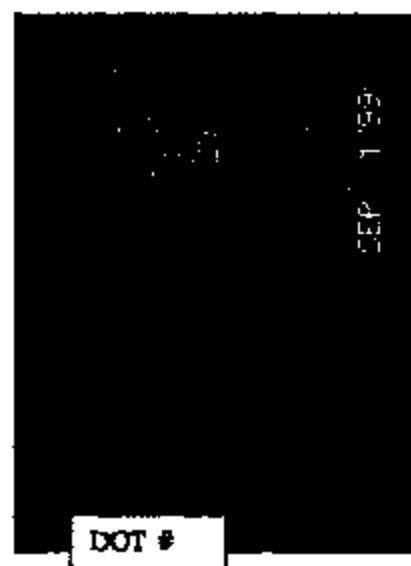
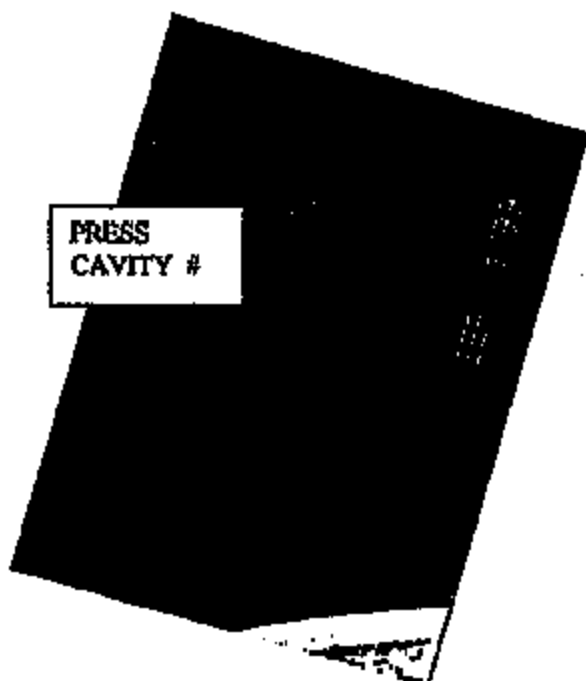
**Continental General Tire Inc.**

**Attachments**

Serial and curing press chamber numbers  
Charlotte Office address  
Mount Vernon tire return address

**295/75R22.5 S380A DOT SERIAL & CURING PRESS CAVITY NUMBERS**

A3371E5 488	PRESS CAVITY # 30A or 30B
A3371E5 498	PRESS CAVITY # 30A or 30B
A3371E5 508	PRESS CAVITY # 30A or 30B
A3371E5 518	PRESS CAVITY # 30A or 30B
A3371E5 528	PRESS CAVITY # 30A or 30B
A3371E5 019	PRESS CAVITY # 30A or 30B
A3371E5 029	PRESS CAVITY # 30A or 30B
A3371E5 039	PRESS CAVITY # 30A or 30B
A3371E5 049	PRESS CAVITY # 30A or 30B
A3371E5 059	PRESS CAVITY # 30A or 30B
A3371E5 069	PRESS CAVITY # 30A or 30B
A3371E5 079	PRESS CAVITY # 30A or 30B
A3371E5 089	PRESS CAVITY # 30A or 30B

**COMMERCIAL FIELD ENGINEERING OFFICE**

**CONTINENTAL GENERAL TIRE INC.**  
**1800 CONTINENTAL BLVD.,**  
**CHARLOTTE, NC 28273**

**Hotline 1-800-726-7113**  
**Telephone (704) 583-8831**  
**Telefax (704) 583-8737**

**Mt. VERNON -- FACTORY -- (RETURN of TIRES)**

**CONTINENTAL GENERAL TIRE INC.**  
**11525 North Illinois Hwy 142,**  
**Mt. VERNON, IL 62864**

**Telephone (618) 246-2622**  
**Telefax (618) 246-2609**

**Volvo Trucks North America, Inc.**

October 20, 1999

**EXHIBIT B**Federal Express - Over Night

Mr. Douglas Neves  
Continental General Tire, Inc.  
1800 Continental Blvd.  
Charlotte, NC 28273

Subject: Continental General Tire Recall

Dear Mr. Neves;

In response to Continental General Tire's recall notice received on October 14, 1999, Volvo Trucks North America, Inc. submits the vehicle and owner information required to notify the affected vehicle owners of the subject recall. The enclosed information is to be used to notify the affected Volvo owners of the subject recall and for no other purposes.

It is Volvo Trucks North America's understanding that Continental General Tire will be conducting the subject recall per the requirements of Federal Code of Regulations (CFR) Title 49 - Transportation Part 573 Notification, and Part 577 Defect and Non-Compliance Reports for the affected Volvo model vehicles.

Based on the information provided by Continental General, Volvo Trucks warranty records identified 20 vehicles, which were built with the suspect S380A tires.

The enclosed listings are broken down into the following categories.

Section 1 - Vehicle Selection Parameters:

This section identifies the tire part number, and dates used to select the affected vehicles.

Section 2 - Search List of Vehicles Selected:

This section identifies the vehicles selected by the tire part number and is in Vehicle Identification Number (VIN) order.

**VOLVO**

Mr. Douglas Neves  
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Section 3 – USA Owner Vehicles:

This section identifies the USA vehicles by owner name, address, and VIN of the vehicle. The section is in alpha order.

Vehicle Inquiry:

This page identifies one vehicle that the first report did not list. Serial number 777212 should be included in your recall.

The first group total is 19 vehicles with the additional one vehicle the total Volvo VNL64T vehicles affected by the recall is 20 vehicles.

Should you have any questions, please contact me at (336) 393-2233.

Very Truly Yours,



Charles D. Powell  
Recall Administrator

Enclosures: 4